Oscar A. Salgado, MSW

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SUMMARY

Dedicated US Military veteran with experience in administration, human resources, and budget management. Skilled social worker with a strong background in conflict resolution and adjudication, adept at working with diverse populations and communities. Committed to empowering individuals with disabilities, providing personalized support to help them achieve their employment goals and enhance their independence. Experienced in facilitating access to resources and services that promote personal and professional development.

- Masters in Social Welfare, Magnum Cum Laude, Stony Brook University, New York
- ❖ Bilingual fluent writing and speaking Spanish
- U.S Government Top Security Clearance holder
- Proficient in computer systems such as Banner, AVATAR, HMIS and OSOS
- Experienced in community outreach while displaying cultural competency

PROFESSIONAL EXPERIENCE

Self-Initiated Living Options (SILO) October 2020 - Present

Director of Assistive Technology Department (October 2020) and Director of TRAID (Present)

- Led the Assistive Technology Assessment and Education program, leveraging SILO's technology lab to address the unique needs of individuals with disabilities, caregivers, and community organizations.
- Collaborated with ACCES-VR to conduct comprehensive assistive technology assessments and training, enabling clients to demonstrate their proficiency and effectively utilize assistive devices tailored to their specific needs.
- Provided hands-on instruction to clients with visual and hearing impairments, physical disabilities, cognitive challenges, and mental health concerns, ensuring they can effectively use assistive technology in various environments, including schools, workplaces, and homes.
- Evaluated individual abilities, needs, and goals using SILO's technology lab, facilitating personalized recommendations for assistive devices.
- Managed SILO's Long Island TRAID Program in partnership with the NYS Justice Center, offering an extensive inventory of durable medical equipment and assistive devices on loan, following thorough in-house evaluations.
- Delivered training sessions and demonstrations on the use of assistive technology and medical equipment, empowering individuals with disabilities to enhance their functional capabilities.
- Provided ongoing technical assistance and advocacy to help clients obtain and implement appropriate assistive technologies, ensuring successful integration into their daily lives.

Self-Initiated Living Options March 2020 – October 2023

Director of Information Technology

- Conducted planning and implementation of additions, deletions, and major modifications to supporting SILO infrastructure.
- Oversaw administration of the company's local area network (LAN) and the Wide Area Network (WAN).
- Oversaw administration and maintenance of software, databases and multi-media equipment including the Assistive Technology Laboratory and provides additional support if necessary.

- Worked cooperatively with technology consultants to oversee troubleshooting, systems backups, archiving, disaster recovery, and provided expert support when necessary.
- Built and maintained vendor relationships, managed the purchase of hardware and software products.

Self-Initiated Living Options January 2019 – May 2020

Director of Opportunity Youth Career Exploration and Access Program (OYCEA)

- Developed and implemented a comprehensive workforce development program targeting opportunity youth, assisting approximately sixty teens aged 14-17 in enhancing their academic and career prospects while fostering supportive adult networks.
- Addressed the impact of gang violence in Suffolk County by guiding at-risk teenagers toward constructive life pathways, focusing on career and college preparedness.
- Facilitated participation in a nationally recognized work readiness curriculum, aimed at improving job readiness and career interests. Participants gained essential workplace skills, including effective communication, professional attitude, and appropriate dress.
- Collaborated with partner agencies to recruit program participants and deliver critical supportive services, including group counseling, anger management, and life-skills training.

Self-Initiated Living Options January 2017 – January 2019

Regional Resource Specialist for Traumatic Brain Injury Waiver Program

- Managed, administered, and monitored Home & Community Based Services for people with traumatic brain injuries in Suffolk and Nassau counties.
- Met with potential participants to explain waiver philosophy and services, made preliminary determination of appropriateness for the waiver.
- Developed collaborative relationships with regionally based stakeholders like Department of Social Services, local government entities, service providers, and advocacy organizations.
- Reviewed participant's Revised Service Plans to determine completeness; needs and goals of the participant; ability of waiver services to support health and welfare of the participant; and timely provision of services.
- Reviewed plan for efficiency and cost effectiveness, ensuring that aggregate average cost did not exceed that of individuals in an institutional setting.

Suffolk County Community College February 2016 – August 2016 (Grant Position)

Seafield - Clinical Assessment Counselor August 2015 - February 2016

State Farm - Agent Team Member August 2013 - July 2015

<u>Cannon Crewmember-Parachutist (Army Active Duty); Squad Leader for Human Intelligence (HUMINT)</u>

Teams (Army Reserves Military Intelligence Unit) May 2006 - April 2014