

PROFESSIONAL EXPERIENCE

President & Chief Officer of Operations, 7/96 – Present

Deaf & Hard of Hearing Interpreting Services, Inc., New York

Coordinate requests from clients who need sign language interpreter services. Place qualified sign language interpreters on assignments. Screened and worked with over 150 sign language interpreters. Market and advertise Deaf & Hard of Hearing Interpreting Services in the New York City area. Outreach to medical facilities and provide cultural sensitivity training about deafness.

Contracts Manager Consultant, 06/2023 - Present

Sign Language Center

Key responsibilities include drafting and reviewing contracts, managing client and vendor relations, ensuring legal compliance, and mitigating risks. Maintain organized records, track contract milestones, and coordinate with finance to meet budget goals. Develops performance reports and implements improvements for efficient contract management, aligning all agreements with the center's mission and operational standards.

Social Work Intern, 9/95 – 6/96

League for the Hard of Hearing, New York

Developed and provided awareness trainings to medical staff members and the deaf/hard of hearing/deaf-blind consumers; implemented a survey to all NY State hospitals; advocate consumers with health care barriers; collaborated throughout the state of New York to establish training sites.

Social Work Intern, 9/94 - 5/95

Lexington Center, New York

Planned the Americans with Disability Act two-day conference; assisted in the Independent Living Center with deaf clients' needs; inspected clients' files for audit.

Counselor/Coordinator of Deaf Recovery Network, 9/92 - 6/94

Reality House, Inc., Voorhees, New Jersey

Provided individual, family and educational peer group counseling to deaf and hard of hearing recovering addicts; drug and alcohol education in mainstream elementary and high schools; in-services for area agencies; advocate for deaf and hard of hearing rights and case management.

Interpreter/Message Desk Staff, 1/90 - 5/90

Gallaudet Student Communication Center, Washington, D.C.

Acted as interpreter for phone calls and managed the message desk.

Public Relations Representative, 7/88 - 7/89

Up With People, Denver, Colorado

Traveled internationally, performing with cross-cultural, educational program; participated in wide variety of community outreach effort; performed Public Relations duties, i.e.: housing, advanced ticket sales promotions, and speaking engagements.

EDUCATION

Hunter College Graduate School of Social Work

M.S.W. Social Work 1996

Gallaudet University
B.A. Psychology 1992

AWARDS

Gallaudet University, 2003

Young alumnus award presented annually to a young alumnus of Gallaudet University of the past fifteen years who has performed some impressive service to the University and/or the deaf community or who has brought favorable recognition to our Alma Mater through some notable achievement in his personal or professional life.

Empire State Association of the Deaf, 2001

Certificate of Appreciation in appreciation of outstanding and innovative service on behalf of the Deaf & hard of hearing people of New York State.

New York Metro Registry of Interpreters for the Deaf, 1997

Consumer Award to the Deaf & Hard of Hearing Interpreting Services, Inc. for its commitment to quality and for outstanding contributions to the field of interpreting.

BOARD MEMBER

Empire Association of the Deaf, Vice-President 2004-2006, President 2006-2008

State chapter of National Association of the Deaf, that provides consumer advocacy to the deaf and hard of hearing population in the state of New York.

Lincoln Center for People with Disabilities, 2006 – 2010

Advisory Board Member

Greater New York Deaf & Hard of Hearing Kaleidoscope, 2000 - 2005

President of Board and Chair of Deaf Awareness Week.

NYC Civic Association of the Deaf, 1996 – 2004

Vice-President

Local chapter of National Association of the Deaf, that provides consumer advocacy to the deaf and hard of hearing population in New York City.

New York Deaf Theatre, 1999 – 2009

Board Member

Maryland School for the Deaf - Parent Teacher Association, 2013 – 2016

Secretary

Maryland Deaf Community Deaf Center, 2022 - Present

Corresponding Secretary