

DONNA DERYCKE

FAIRPORT, NEW YORK 14450 • 585-738-8076 • DONNA@FIRSTANDFORTHLLC.COM

VENDOR / INDEPENDENT CONTRACTOR, ACCES-VR

2018 - Present

- Provide services to Pre-ETS and Adults under CRS contract
- Consistently receive excellent feedback from consumers, families of consumers, and ACCES VRC's

HAPPIER AT HOME, BUSINESS SUPPORT MANAGER

2020 - Present

- Recruit, train and hire individuals for employment opportunities
- Provide assessments to individuals in need of services; determine their level of required care; work directly with medical staff for safe discharge to home
- Coordinate all schedules for employees and clients.

EAST HOUSE, PROGRAM DIRECTOR

1998 – 2020

Additional titles held: Career Counselor, Assistant Program Director

- Supervise team of professionals responsible for providing individuals with educational and employment related services.
- Manage ACCES-VR contract; determine service delivery models; assign staff to service delivery and monitor budget.
- Career and educational counseling to individuals in recovery from mental health and substance use disorder.
- Expanded reach of department services, increasing access for individuals previously unable to obtain employment support.
- Negotiated multi annual contract with county to provide vocational /educational programming to underserved populations.
- Initiated and gained recognition for county-wide consortium of agencies participating in Home & Community Based Services.

VOCATIONAL COUNSELOR | *Starbridge formerly Learning Disabilities Association*

1997-1998

- Assisted individuals with obtaining supported employment; facilitate mediation between employer and employee to ensure job retention; provided job coaching services to individuals diagnosed with learning disabilities; facilitate Potentize group to educate clients on different learning styles and strategies.

RESIDENTIAL HABILITATOR | *PRALID*

1996-1997

- Provided residential rehabilitation and assistance for individuals diagnosed with Traumatic Brain Injury.

ASSISTANT MANAGER | *Consolidated Industries*

1994-1996

- Supervised staff providing job coaching services for individuals diagnosed with learning, developmental, cognitive and physical disabilities; train individuals with disabilities on job tasks related to food service; communicate the progress of individuals to appropriate treatment team members.

RELIEF RESIDENTIAL STAFF | *ARC*

1994-1996

- Provide supervision and care to adult residents diagnosed with development disabilities; relay information on resident needs, concerns and progress to direct care counselors.

EDUCATION & CERTIFICATION

BACHELOR OF ARTS – PSYCHOLOGY | *Nazareth College*

Rochester, NY

PROFESSIONAL DEVELOPMENT

NONPROFIT MANAGEMENT – CERTIFICATE | *St. John Fisher College, Rochester, NY*

2012

Held at the Center for Community Engagement

LEADERSHIP SEMINAR SERIES | *Council of Agency Executives*

Rochester, NY

- *Council of Agency Executives is an association of chief executives of not-for-profit organizations in the Greater Rochester area of Upstate New York.*

CONTINUING EDUCATION | *In-Service & Community Based Trainings*

Rochester, NY

- Effective Leadership: Developing and Adaptable & Resilient Workforce
- Leadership for the Vocational Rehabilitation Professional
- Strategies for Supervision Success
- Leading, Coaching & Providing Feedback