

Erin Clegg

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Professional Summary (12+ Years of Experience)

Career Focus: Strategic Program Management and Advocacy for Deaf, Hard-of-Hearing, and DeafBlind Populations

Education

Master of Science, Service Leadership and Innovation (RIT, 2022)

Bachelor of Arts, Photographic Arts and Science (RIT, 2006)

Professional Experience

RIT|NTID Outreach Consortium

Co-Interim Director

NTID Outreach Consortium (Internal Programs)

Rochester Institute of Technology, Rochester, NY, Jan 2022–Present

Led strategic initiatives as a co-Interim Director for on-campus Outreach programs, overseeing a range of activities for deaf and hard-of-hearing youth, such as overnight summer career exploration programs (Explore Your Future, Health Care Career Exploration Program, Financial Wizards, TechTigers, and Advanced Tech Careers), STEM Career Exploration Series, Youth Competitions (Chess, Esports, and Next Big Idea), STEM days and regional education conference.

Supervised, approved, and managed budget allocations for on-campus programs, ensuring financial responsibility. Employed strategic oversight to optimize resource utilization and uphold budgetary compliance.

Provided effective supervision and guidance to Assistant Directors for Outreach and Special Projects, offering comprehensive training, mentorship, and professional development, along with conducting performance evaluations.

Worked with NTID faculty and staff and coordinated the development of instructional materials and products for related programs for deaf and hard-of-hearing minors.

Collaborated with the Executive Director to ensure strict adherence to state and university guidelines in all programming involving minors. Successfully applied for the annual camp permit and conducted meetings with the Monroe Department of Health inspector to guarantee continuous compliance.

Navigated VR authorization processes for deaf and hard-of-hearing individuals attending our Career Exploration programs. Participated in annual Vocational Rehabilitation taskforce meeting to improve service offering.

RIT|NTID Student Life Team

Program Coordinator

Rochester Institute of Technology, Rochester, NY, Jan 2015–Dec 2021

Guided and instructed a team of 10-20 deaf and hard-of-hearing student leaders in developing campus programs, creating budgets, and providing one-on-one employment mentoring during academic year and summer programs.

Developed educational programming and other activities designed to increase and improve educational and social outcomes for deaf and hard-of-hearing college students.

Served as a liaison between academic and operational stakeholders, fostering quality communication and campus partnerships, which resulted in innovative program ideas and increased student engagement.

Developed and delivered content for diversity and inclusion education programs that drove culture change.

Center for Disability Rights

Manager of Deaf Services

Center for Disability Rights, Rochester, NY, April 2012- Jan 2015

Oversaw personnel management for a state-operated residential group home, including full-time and per diem staff. Managed a team of Support Services Providers (SSP) dedicated to the DeafBlind community.

Established and nurtured relationships through meetings, task force efforts, and workshops with local community leaders, NYS legislators, and state agencies.

Initiated comprehensive data collection for the Support Service Provider program through field observations, travel entries, consumer surveys, and employee feedback.

Trained DeafBlind community members and Support Service Provider (SSP) staff in tactile communication techniques, enabling effective navigation and environmental interpretation in public spaces.

Regional Center for Independent Living

Deaf Specialist

Regional Center for Independent Living, Rochester, NY, June 2010- April 2012

Built a network of grassroots leaders, service providers, and educators to give consumers access to various resources and peer support.

Advocated and empowered deaf and hard-of-hearing consumers to become self-advocates and integrated members of the community.

Traveled and campaigned RCIL's core services to people with disabilities in K-12 schools, universities, and senior centers in Monroe County and other surrounding counties.

Generated comprehensive case notes, conducted intake processes, and provided customer support through meetings, home visits, and phone calls.