**Denise D Vreeland**

1084 Route 318, Waterloo, NY 13165 • (315)-651-7739 • [ddvreeland@yahoo.com](mailto:ddvreeland@yahoo.com)

**Objective**

Strategic Planning and applied research for day to day activities

**Qualifications**

* Demonstrates leadership presence and maturity
* Impeccable judgment
* Ability to make sound decisions in a fast-paced, dynamic setting
* Excellent written and verbal communication skills
* Executive-level presentation skills
* Ability to handle high-level client interaction
* Proficient in Microsoft Office products

**Experience**

2020 to present- Mozaic, Waterloo New York 13165 – *Vice President of Services*

* Merger with Yates Co. becoming Mozaic
* Oversight of the Residential, Day Services, Vocational, Community Supports, Nursing, Guardianship and Intake Departments
* Developed training applicable to adult learners
* Manage, revise and write agency policy and procedure
* Oversight in the development of new Programs
* 2021 added a Management agreement with Challenge Industries overseeing their Vocational programs

2018 - 2020 - Arc of Seneca Cayuga, Waterloo, New York 13165 – *Vice President of I/DD Services*

* Oversight of the Residential, Day Services, Vocational, Community Supports, Nursing, Clinic Guardianship, and Intake Departments
* Developed training applicable to adult learners
* Manage, revise and write agency policy and procedure
* Oversight in the development of new Programs

2017 – Arc of Seneca Cayuga, Waterloo, New York 13165 – *Director of Quality Service Provision and Choice/Corporate Compliance Officer*

* Oversight of Quality Improvement Plan
* Oversight of Incident Prevention and Reporting Process
* Oversight of Agency Compliance Program
* Developed training applicable to adult learners
* Manage, revise and write agency policy and procedure
* Oversight in the development of new Programs

2014 - 2017 – Seneca Cayuga ARC, Waterloo, New York 13165 – *Quality Assurance Director/Corporate Compliance Officer*

* Oversight of Staff Development for agency
* Oversight of Incident Prevention and Reporting Process
* Oversight of Agency Compliance Program
* Developed training applicable to adult learners
* Manage, revise and write agency policy and procedure

1999 – 2014 – Seneca Cayuga ARC, Waterloo, New York 13165 –

*Site Coordinator, Residential Services*

* Supervised and developed management staff responsible for managing the day to day operations of several Individual Residential Alternative (IRA) settings.
* Assisted with supervision and development of staff responsible for providing direct service to individuals with developmental disabilities, assist with scheduling relief staff as necessary
* Reviewed documentation for accuracy and compiled monthly reports
* Signed off on all documentation requiring a Qualified Intellectual Disabilities Professional
* Developed curriculum for staff development
* Reviewed incident reports and made recommendations to mitigate issues

1990 – 1999 – Seneca ARC, Waterloo, New York 13165 –

*Various positions with in the Day Treatment and Residential Services*

* Supervised and developed staff responsible for providing direct service to individuals with developmental disabilities
* Managed day to day operation of the program

**Education**

1990 – Russell Sage College, Troy, NY

*Bachelor of Science, Math/Secondary Education*

*2009 - Walden University,* Minneapolis, MN

*Master’s Degree, Math/K-5 Education*