

# Aware Technology Update

(January 2025)

## Description

The current version of Aware is being updated from **6.16.20** to **2024.2.1**. This update will be active on **January 31<sup>st</sup>, 2025**. The version naming convention has shifted in this latest version to be related to the year the version is originally released.

## Fixed Items

- **Vendor Req Payment Initial Comment Missing:** Previously when adding a new vendor requested payment through the portal, the Aware interface did not show the comment that the vendor adds to the payment request. This has been corrected and the comment will show.

**3. Payment Request Review**

Status\*  ?

Comments

?

- **Vendor Req Payment History Grid:** Previously, the Status History grid on the Vendor Requested Payment datapage would be empty after creating a Payment Request. This has been corrected, so that status changes and comments display.

**7. Status History**

Status Date	Status	Updated By	Comments
01/27/2025	Resubmitted	Lessard, Edward	Uploaded edited copy of the report
01/27/2025	Needs Improvement (Payment Denied – Contact DO)	Lessard, Edward	Billing for 571X
01/27/2025	Satisfactory (Payment Allowed)	Lessard, Edward	Billing for 571X
01/27/2025	New	Lessard, Edward	Billing for 571X

## Vendor Portal Updates

- **“New” indicator Fix:** Previously, the "New" indicator on the Authorizations grid in the vendor portal could reappear after a vendor user had viewed the Authorization. To resolve this, Alliance has changed how the "New" indicator is tracked. The flag will disappear for the portal user when they click on the associated Authorization Number or when 30 days have elapsed.
- **Status History added to Vendor Portal:** Previously, Vendor Portal users could not see status comment history on a Vendor Requested Payment record. It was expected that Vendor Portal users should see all the status comments on a Vendor Requested Payment, including the date when the status comment was made. To address this, Alliance has added a Status History section to the Vendor Requested Payment Details page in the Vendor Portal. Status History displays status date, status, updated by, and status comments.

Status History	
<b>Resubmitted</b> Uploaded edited copy of the report	Vendor - 01/27/2025
<b>Needs Improvement (Payment Denied – Contact DO)</b> Billing for 571X	Lessard, Edward - 01/27/2025
<b>Satisfactory (Payment Allowed)</b> Billing for 571X	Lessard, Edward - 01/27/2025
<b>New</b> Billing for 571X	Vendor - 01/27/2025

- **Vendor Req Payment Editing:** It was requested that vendors have the ability to edit Vendor Requested Payments after they have been submitted through the Aware Vendor Portal. Agencies expected that Vendor Portal users would be able to edit all fields that they previously entered information into when they created the Vendor Requested Payment. This editing includes the ability to delete attachments. To address this, Alliance has updated the Vendor Portal to allow users to edit a Vendor Requested Payment when the record is in a status identified as **new** or **rejected**. When the Vendor Requested Payment is still new or has been rejected, all fields on the page that users originally filled out on the New Vendor Requested Payment form will be updateable. Additionally, users will be able to add or delete attachments when the Vendor Requested Payment record is editable. Attachments deleted by the vendor will not display in the attachments grid and will be deleted permanently from Aware.

<b>Authorization Detail Number</b>	1706454
<b>Invoice Submitted Date</b>	01/27/2025
<b>Invoice Number</b>	432432
<b>Invoice Date</b>	01/27/2025
<b>Service Start Date</b>	01/27/2025
<b>Service End Date</b>	01/27/2025
<b>Amount Requested</b>	194.01
<b>Status History</b>	
Needs Improvement (Payment Denied - Contact DO)	

- **Vendor Req Payments not in Pending after Rating:** An issue was identified where vendor requested payments fail to appear in the list of pending vendor requested payments after the payment request has been rated by ACCES-VR with a status allowing payment. Vendor requested payments would remain invisible to vendors until they were processed by ACCES-VR Finance staff. These payment requests will now appear in the Pending layout while awaiting processing. Vendor requested payments will not be considered pending if they are in a rejected state, or if they have been completed.